# SERVICE PROVIDER FOR THE TELECOMMUNICATION INDUSTRY (SeTi) LICENCE APPLICATION GUIDES

#### ORGANISATIONAL STRUCTURE

- 1.1 The contact information (contact person, address, telephone, fax, email) for the applicant shall be stated.
- 1.2 Applicant shall describe its nature (private or public entity, and if listed, details of public listing), its corporate shareholding structure, composition of the board of directors and the management team. The ultimate ownership, whether direct or indirect, is to be indicated. Related companies (subsidiary, sibling, parents, associated companies, joint ventures, etc.) of the applicants are to be described.
- 1.3 Where the shareholders are foreign parties, details of the corporate structure of the shareholders are to be provided, together with details on voting rights and control possessed by the foreign parties.
- 1.4 Where the applicant will be engaging principal external consultants, the particulars of such consultants and the scope of their consultancy and services shall be provided.
- 1.5 Supporting documentation such as company incorporation information, memorandum and articles of association, latest annual reports are to be submitted as documentary evidence.
- 1.6 Where there are any relevant trust arrangements, all such arrangements shall be disclosed. If there are no such trust arrangements, a declaration should be made stating that such trust arrangements do not exist.

## 2. FINANCIAL CAPABILITY AND STRENGTH

- 2.1 The applicant shall submit information and documentary evidence regarding:
  - 2.1.1 Authorised, issued and paid up capital;
  - 2.1.2 Audited accounts (including profit and loss accounts, balance sheets, cash flow statements and auditor's reports) for the past three years;
  - 2.1.3 Budgeted projections (including profit and loss accounts, balance sheets and cash flow statements) for the next three years; and
  - 2.1.4 Documentary evidence on source of funding.

## 3. DESCRIPTION OF OPERATIONS AND SERVICES

3.1 The applicant shall describe detailed operations and services offered, with diagram.

## 4. DESCRIPTION OF MECHANISM FOR SUBSCRIBER TO ACCESS SERVICES

4.1 The applicant shall describe the mechanisms on how the subscribers will be accessing its services, with a clear statement and explanations, diagrams if required;



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## 5. SYSTEM CONFIGURATION INFORMATION

5.1 The applicant shall describe on the connection with other InTi and SeTi licensees.

## 6. PARTNERS IN PROVIDING SERVICES

6.1 The applicant shall provide the list of partners involve and their roles in providing the services.

#### CAPABILITY DESCRIPTION

7.1 The applicant shall describe the capability of the applicant's technical team, including their expertise and past experience and track records.

#### 8. QUALITY OF SERVICE

8.1 The applicant shall state the quality of service that it intends to deliver through its services.

#### CUSTOMER SUPPORT

9.1 The applicant shall describe the customer support that it will be providing in relation to its services.

#### 10. RESOURCE LIMITATION AND PHYSICAL CONSTRAINTS

10.1 The applicant shall state any resource limitation or physical constraints that it may face in deploying its services.

#### 11. OTHER INFORMATION

- 11.1 The applicant may submit to the regulator any other relevant information that should be taken into consideration in relation to the licence application.
- 11.2 Where an applicant is applying to provide the Public Internet Access Service or Value-Added Service, the application submitted must contain such other supporting information required by the Ministry of Communication.

## 12. DECLARATION

12.1 The applicant shall make a declaration as to the truth, accuracy and completeness of the information submitted