

## **REGULATORY APPROACH FOR THE PROVISION OF SATELLITE SERVICES IN BRUNEI DARUSSALAM**

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**REGULATORY APPROACH FOR THE PROVISION OF  
SATELLITE SERVICES IN BRUNEI DARUSSALAM**

<b>REVISION RECORD</b>	<b>DETAILS OF REVISION</b>	<b>EFFECTIVE DATE</b>
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## **REGULATORY APPROACH FOR THE PROVISION OF SATELLITE SERVICES IN BRUNEI DARUSSALAM**

### **1. INTRODUCTION**

- 1.1. The Authority for Infocommunications Technology Industry of Brunei Darussalam (AITI) (hereinafter referred to as the “Authority”) issues this Regulatory Approach which aims to:
  - 1.1.1. clarify the licensing requirements for the provision of satellite services in Brunei Darussalam, in accordance with AITI’s existing licensing framework; and
  - 1.1.2. ensure transparency in regulatory requirements for market players and prospective entrants in Brunei Darussalam’s satellite market.
- 1.2. **Regulatory Approach Not Affecting Current Licence Condition**
  - 1.2.1. No provision in this Regulatory Approach shall affect any existing valid licence conditions or permissions unless expressly stated otherwise.
  - 1.2.2. Compliance with this Regulatory Approach, where applicable, may be taken into account in future licence renewals unless otherwise determined by the Authority.
  - 1.2.3. Nothing in this Regulatory Approach shall limit or be construed as limiting the Authority’s powers under the *Telecommunications Order, 2001*, including its power to licence telecommunication systems and services.
- 1.3. The Authority reserves the right to amend this document and its policies or practices from time to time without prior notice.
- 1.4. This Regulatory Approach shall take effect on 1 June 2026.

### **2. REGULATORY REQUIREMENTS**

#### **2.1. Local Presence**

Applicants must establish a local presence i.e. incorporate a company under the Companies Act, and employ and maintain local personnel as part of their operational presence in support of the provision of the licensed services.

#### **2.2. Licences Required**

##### **2.2.1. Infrastructure Provider for the Telecommunications Industry (InTi) Licence**

An InTi Licence is required for the ownership, deployment and operation of a ground segment infrastructure physically located in Brunei Darussalam, where such infrastructure is offered to third parties.

The Guidelines for InTi Licence Application are available on the Authority’s [website](#).

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### **2.2.2. Service Provider for the Telecommunications Industry (SeTi) Licence**

A SeTi Licence is required for the provision of satellite broadband services to third parties through leasing or reselling capacity from an InTi licensee or any other operator as determined by the Authority.

The Guidelines for SeTi Licence Application are available on the Authority's [website](#).

### **2.2.3. Apparatus Licence**

An Apparatus Licence is required for the operation of communication equipment (for both user terminals and ground segment facilities) in accordance with the *Telecommunications (Radiocommunications) Regulations, 2013*.

More information is available on the Authority's [website](#).

## **2.3. Compliance with Law Enforcement Agencies and Other Competent Authorities**

Satellite service providers must comply with applicable laws in Brunei Darussalam. This includes lawful requests or interception orders issued by law enforcement agencies and content moderation orders issued by other competent authorities. This includes providing the information requested or providing the means to access such information to the requesting law enforcement agency.

## **2.4. Customer Service**

### **2.4.1. Transparency on Service Availability and Quality**

Satellite service providers must ensure transparency in their service availability and quality. This includes providing end users with clear and accurate information on network coverage, uptime and performance standards.

### **2.4.2. Availability of Customer Support**

Satellite service providers must ensure that customer support services are physically available in Brunei Darussalam. This includes the provision of on-site technical support where necessary.

## **2.5. Market Segment**

Satellite service providers must confine their services to the following market sectors, subject to the respective sectoral regulatory requirements and end users' internal policy:

- i. Maritime.
- ii. Aviation.
- iii. Energy.
- iv. Finance.

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- v. Security Agencies.
- vi. Agriculture.

### **2.6. Prohibited Services**

The following services are prohibited in Brunei Darussalam:

- i. Direct-to-Device (D2D) satellite services, as these are functionally equivalent to mobile communication services.
- ii. Land Earth Station in Motion (L-ESIM), as it may cause interference with other radiocommunication services.

### **3. OTHER APPLICABLE REGULATORY PROVISIONS**

This section outlines other applicable regulatory provisions and considerations relevant to satellite service providers, including existing requirements.

#### **3.1. Equipment Importation and Approval**

Any telecommunications and/or radiocommunications equipment forming part of a satellite network and links, or intended to be connected thereto, must be registered and approved by the Authority prior to importation.

Information on importation requirements is available on the Authority's [website](#).

#### **3.2. Authorisation from Other Relevant Authorities**

3.2.1. The satellite service provider must also obtain the necessary licences, permissions and/or clearances from other relevant authorities in Brunei Darussalam for the establishment of the satellite network(s) and/or link(s).

3.2.2. All required approvals and authorisations, including those relating to entities involved in satellite network(s) and/or link(s) outside of Brunei Darussalam, must be obtained prior to submitting an application for a licence to the Authority.

### **4. ENQUIRIES**

Enquiries should be made via e-mail to [regulatory.info@aiti.gov.bn](mailto:regulatory.info@aiti.gov.bn).

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